

Water Main Replacement Scheme

Harestone Valley Road, Caterham

FAQ's

What does the work involve?

The project involves laying approximately 530 metres of 125mm main and connecting all nearby properties to the new main.

Why is the work necessary?

The existing 4" main which supply customers and Schools along Harestone Valley Road date back to the 1930s. We have assessed, through analysis of recent failures, that they are coming to the end of their operational life and urgent replacement is required.

How will this work benefit customers?

The existing water main is coming to the end of its useful life. By installing a new 125mm polyethylene pipe we will be able to continue to provide our customers with a high quality and reliable source of water for many years to come.

When does the project start and finish?

The project is due to start July 2019 in Harestone Valley Road where we are going to have two teams starting from either end of the road, this is to reduce length of disruption from the works. This will be combined with a trenchless technology we are using to speed up works; this will be used where viable.

Why are road closures necessary?

In order for us to safely carry out our work and for the safety of road users, road closures are required for different stages of the project.

The road closure will be in place from the school entrance to the junction with Weald Way.

Will temporary traffic lights be used?

Yes, from the school entrance (School Lane) to Weald Way we will be using a 2 way light system with pedestrian crossing to make crossing through our works safe, these will be in place at the Zebra Crossing outside the school.

What hours will you be working?

Surrey County Council has agreed our working hours to be Monday to Friday between 7:30am and 5pm. However, two teams will be on site working from both ends of the scheme to reduce disruption and speed up the works.

Will you be working during school holidays?

All works will be carried out during school holidays as per our agreed working hours with Surrey County Council.

Are you able to implement off-peak working?

Working solely during off-peak hours would inevitably significantly increase the duration of this project.

Off-peak is a very inefficient way of working – it would require full highway reinstatement every day to open the road and then re-excavation of the same area the following day.

Will I still be able to access my property?

Yes. Although sections of the road will be closed for general access, we will ensure residents are able to fully access their properties at all times.

How can I keep up to date with the project?

We regularly update our website with progress updates; you can visit seswater.co.uk/HarestoneValleyRoad for more information.

For further information or to discuss your individual needs, please contact our Customer Services team on 01737 772000, option 1 or you can email via our website at seswater.co.uk/GetInTouch referencing M0007123.