

Approved Contractors Schemes



When carrying out plumbing work on your premises you need to trust that the individuals carrying out the work are trained and have sufficient knowledge of the Water Supply (Water Fittings) Regulations 1999. At SES Water we recommend that an Approved Contractor be used for any work that is undertaken.

WaterSafe Scheme

The WaterSafe Scheme brings together all seven existing Approved Contractor schemes and provides an online register and search facility enabling the customer to find a local approved contractor. WaterSafe Approved Plumbers can undertake external and internal plumbing works.

There are specialised ground worker contractors who carry out work on your underground supply pipe from the boundary of your property to the internal stop valve. These contractors are NOT approved WaterSafe plumbers, but are recognised by water company schemes, such as WIAPS and TAPS to carry out and complete compliant work.

Approved contractors should upon completion of work produce a signed certificate stating that the water fittings installed comply with the requirements of the Water Supply (Water Fittings) Regulations 1999 and give this to the person who commissioned the work. If a fitting required notice to install under Regulation 5 (1) the contractor is required to send a certificate to the Water Undertaker (SES Water) once the work is complete.

SES Water Requirements

When using an approved contractor to install a new water supply pipe SES Water require the following:

- A completed signed certificate containing a description of the work carried out, an acknowledgement that all water fittings comply with the Regulations and the pipe size installed.
- Detailed photographs of the work, showing the trench depth (using a tape measure against a level surface), point of entry depth into the building (including ducting etc) and internal pipework up to the stop valve.
- Ensure that SES Water are notified under Regulation 5 of any water system that will be laid outside a building and is either less than 750mm or more than 1350mm below ground level before work commences.

Please ensure that the Approved Contractor has read SES Water's policies that relate to the work they are about to commence, for example laying a new supply pipe or disinfection of supply pipes.

water fact sheet