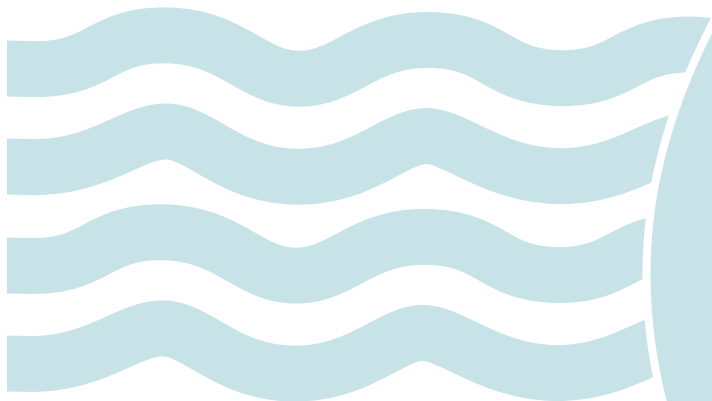




**EVERY
DROP
COUNTS**



WATER
is precious...

...we all need to
use it wisely

Did you know the south east has less rain per person than Morocco?

Consumers in our region are amongst the highest water users in the UK

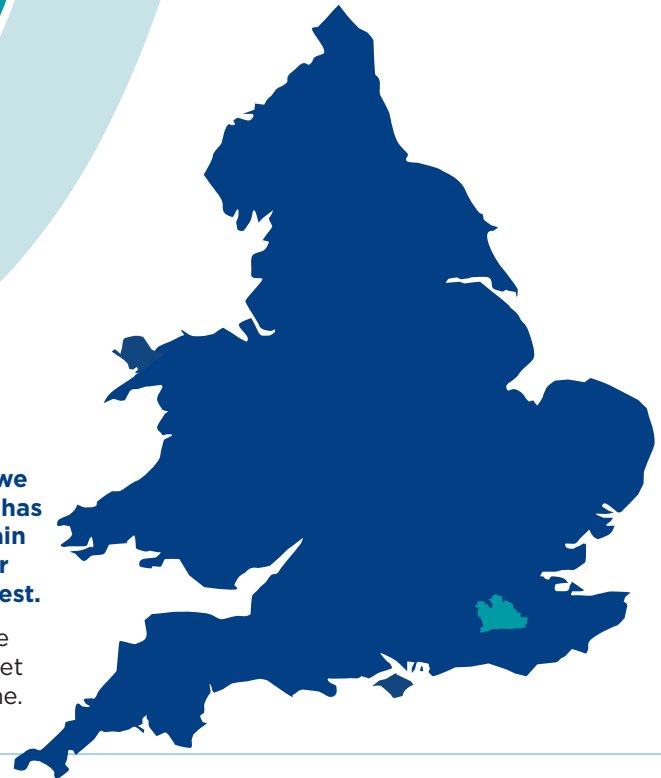


The average usage per person per day in our supply area is

150 litres

Like all water companies, we depend on rainfall for the water we supply to our customers. Over the last 30 years winter rainfall has gradually fallen below the recorded average. We rely on the rain that falls between October and March to refill our groundwater levels ready for the summer months when demand is at its highest.

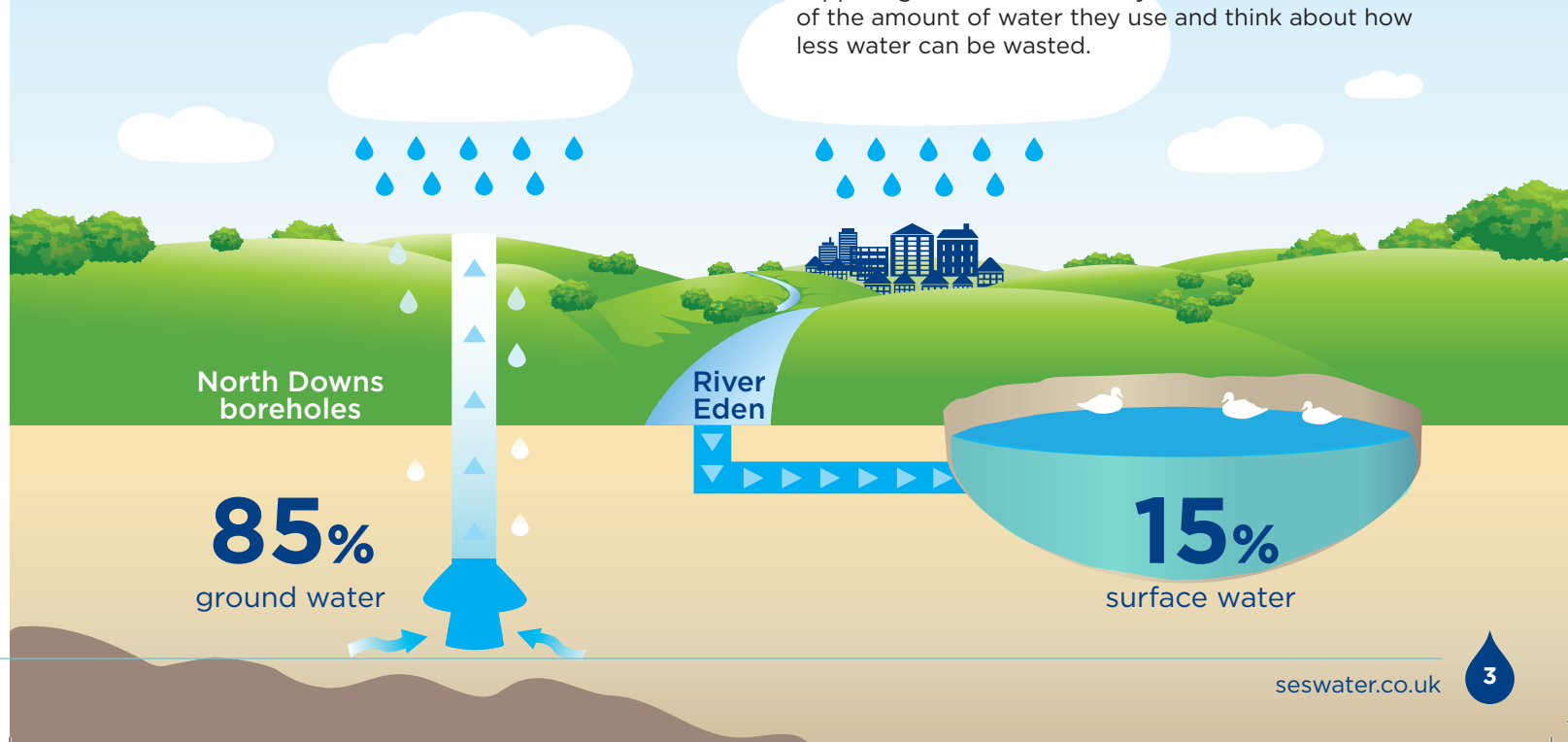
With higher than average water demand and lower than average supply we must all do our bit to use water wisely and this booklet provides some useful tips to help you save water around your home.



Where water comes from

We supply clean drinking water to a growing population across Surrey, south London and west Kent. We collect water in two ways – the majority from the underground boreholes across the North Downs and the rest from our reservoir in Kent which is supplied from the River Eden.

We manage our water resources carefully to meet the needs of our customers and our local environment - after all, the more water we use, the less there is available for wildlife, rivers and wetlands. Whilst we are looking at ways to increase the availability of water supplies in the future, the best way to make our water supplies go further is for every household to be aware of the amount of water they use and think about how less water can be wasted.



Water saving tips...

Bathroom



Turn the tap off while brushing your teeth or shaving – this saves around **six litres** of water every minute



Take a four-minute shower rather than filling up the bath which uses around **100 litres** of water

If you have a dual flush toilet, use the **small flush** when possible



Check whether your toilet cistern is leaking down the back of the pan between flushes – this wastes on average **400 litres** a day



Kitchen



Make sure washing machines and dishwashers run on a **full load**, as 'half-load' settings use more than half the amount of water and energy

Use the **plug or a bowl** to wash dishes or vegetables so you don't need to leave the tap running



...Start saving today

You **don't need to rinse** dishes before they go in the dishwasher – simply scrape any leftover food into the bin. This helps keep the sewers clear too



Fix dripping taps – usually a new washer is all you'll need



For more tips visit seswater.co.uk/saving

Outdoors



Collect rainwater in a water butt – plants love untreated water



Consider planting **drought resistant** plants – you won't need to water them as much and they can withstand long dry spells

Clean your car or bike using a **bucket and sponge** rather than letting the hose pipe run



Lawns do not need to be watered. Grass is drought resistant and as soon as the rain returns, it will recover. New turf only needs to be watered for the first month.



How much money and water can you save?

Using water wisely not only helps the environment but it could also save you money! Having a water meter fitted allows you to take control of your water bill and only pay for what you use.

“ An average household could save £100+ a year, or even more in some cases ”
MoneySavingExpert.com

Using less hot water, especially from showering and bathing, will also help keep your energy bills under control. On average, showering for just one minute uses as much energy as lighting your home for the whole day.

To help you save, you can book a free 20-minute virtual water efficiency check by completing the **GetWaterFit** calculator at www.seswater.co.uk/getwaterfit. The check will provide advice on your water usage, how to fit free water-saving devices, as well as fixing simple leaks to toilets and taps - all without the engineer needing to come into your home.

How much water do you use?

Appliance/Feature	Percentage
toilet flushing	20%
washing machine	8%
bathroom sink	14%
leaks (tap, toilet, shower, pipework)	4%

Other ways we can support

 **38%**
baths/showers

14%
kitchen sink 

 **1%**
outdoor use

1%
dishwasher 

around your home?

FREE Home Water Efficiency Check – we'll check your water fittings and flow rates, fit water saving devices and fix simple leaks. Just call us on **0330 333 9801** to make an appointment.



Education programme – we feel it's important to educate adults and children alike about the value of our water resources. To find out more about our free education programme email **communications@seswater.co.uk**

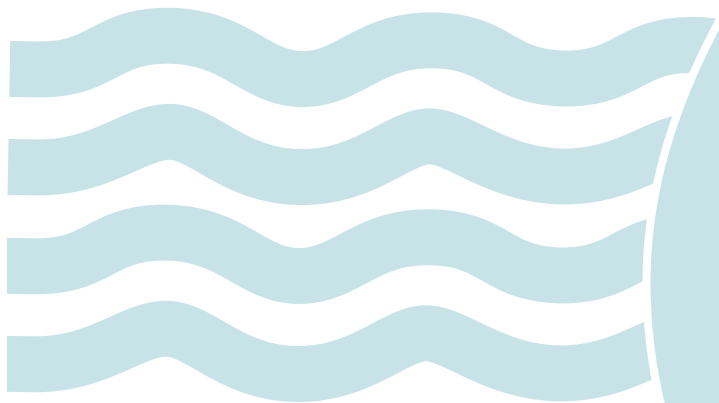


Follow us on Twitter to keep up-to-date with the latest company news **[@seswater](https://twitter.com/seswater)**





**EVERY
DROP
COUNTS**



Ways you can get in touch

[seswater.co.uk](https://www.seswater.co.uk)

01737 772000 including out-of-hours emergencies

0800 587 2936 freephone payment line

CustomerRelations@seswater.co.uk

Twitter: **@SESWater**

Customer Service hours: 8am to 6pm Monday to Friday

Wastewater customer queries:

Thames Water: **0800 980 8800**

Southern Water: **0330 303 0277**