

Your water charges

1 April 2019 to 31 March 2020

WATER CHARGES		SOUTHERN AREA		NORTHERN 1		NORTHERN 2	
		Up to 31 March 2019	From 1 April 2019	Up to 31 March 2019	From 1 April 2019	Up to 31 March 2019	From 1 April 2019
METERED	Annual standing charge if you have a meter	£25.42	£25.09	£25.42	£25.09	£25.42	£25.09
	Volume charge per cubic metre of water	£1.3808	£1.4269	£1.0783	£1.1142	£1.0783	£1.1142
UNMETERED	Annual standing charge if you don't have a meter	£42.49	£43.02	-	-	£42.49	£43.02
	Fixed price per £ of the rateable value of your property	£0.8805	£0.9098	-	-	£0.5344	£0.5521
	Fixed Licence Fee	-	-	£201.72	£208.00	-	-

Water Support tariff provides 50% discount on annual standing charge and either Fixed price, Volume charge or Fixed Licence Fee

THAMES WATER WASTEWATER CHARGES		SOUTHERN AREA		NORTHERN 1		NORTHERN 2	
		Up to 31 March 2019	From 1 April 2019	Up to 31 March 2019	From 1 April 2019	Up to 31 March 2019	From 1 April 2019
METERED	Annual standing charge if you have a meter	£70.07	£72.88	£70.07	£72.88	£70.07	£72.88
	Volume charge per cubic metre of water	£0.8261	£0.8672	£0.8261	£0.8672	£0.8261	£0.8672
UNMETERED	Annual standing charge if you don't have a meter	£55.05	£57.35	£55.05	£57.35	£55.05	£57.35
	Fixed price per £ of the rateable value of your property	£0.6972	£0.7319	£0.5768	£0.6055	£0.5768	£0.6055

WaterSure Plus provides 50% discount on annual standing charged and either Fixed price or Volume charge

ASSESSED HOUSEHOLD CHARGES FOR ALL AREAS - WHERE WE'VE NOT BEEN ABLE TO FIT A WATER METER

WATER	Up to 31 March 2019	From 1 April 2019
Sole occupier	£102.58	£105.00
Multi-occupier	£127.36	£133.00
THAMES WASTEWATER	Up to 31 March 2019	From 1 April 2019
Single occupier	£115.34	£120.59
Studio/1 bedroom	£136.64	£138.11
2 bedrooms	£143.98	£145.37
3 bedrooms	£157.65	£158.90
4 bedrooms	£168.53	£169.68
5 or more bedrooms	£183.05	£184.05

THAMES WASTEWATER DISCOUNT ALL AREAS	Up to 31 March 2019	From 1 April 2019
Annual standing charge if you have a meter	£44.92	£46.48
Annual standing charge if you don't have a meter	£29.90	£30.95

Discounted prices apply if you can prove that over 10% of the water you use doesn't return to the sewers for treatment.

	Up to 31 March 2019	From 1 April 2019
WaterSure Tariff all areas (water)	£181.30	£186.14
WaterSure Tariff all areas (wastewater)	£180.00	£188.00

You can contact our Customer Services team Monday to Friday from 8am to 6pm.

Website www.seswater.co.uk
Email CustomerRelations@seswater.co.uk
Telephone 01737 772000 (including out-of-hours emergencies)
 0800 587 2936 (freephone payment line)
Twitter @SESWater

Wastewater customer queries
 Thames Water 0800 980 8800
 Southern Water 0330 303 0277